We welcome small (Under 20KG) House Trained, socialised and child friendly pooches to Quest Penrith. Bookings must be made in our designated "pooch-friendly" apartments. All pooches must be micro-chipped, vaccinated and registered as part of our "Pooch Policy" and documentation needs to be sighted on check in or provided via email prior to arrival. We kindly ask that you read the below terms and conditions before confirming your reservations:

Dear Beloved Pet

- 1. We know you want to play but please don't cry. If you disturb other guests, we may have to ask you to leave. No refunds will be given in these circumstances.
- 2. We know you like to splurge your parents money, however they won't appreciate a \$250 cleaning fee, so please don't 'do your business' in the room!
- 3. If you get over excited, your parents may be charged an appropriate amount for damage or clean-up to the room.
- 4. When you need to do your *business* ,please go for a walk .(Additional doggy bags are available at reception for free.)

Dear Parents

- 1. A \$250.00 refundable Credit Card deposit is required upon check-in, which will be returned to you post-departure if there are no damages or additional cleaning fees.
- 2.Your pooch is <u>NOT</u> allowed to roam freely at any time, within the hotel grounds or in the hotel itself, in consideration of those that may ne frightened of animals and for hygiene reasons. Your pooch <u>MUST be</u> <u>on a leash or preferably held at all times</u> while outside your apartment and coming through reception or car park
- 3. Pets are <u>NOT</u> allowed in the business lounge, gymnasium or conference room.
- 4. By signing below you are confident that your beloved pooch is friendly and has been socialised with other animals/humans.
- 5. Pooch must be registered, vaccinated and documents must be provided either prior to arrival or shown on arrival.
- 6.Owners will be liable for incidences resulting in injury or bodily harm.
- 7. We will only be accepting pooches under 20Kg
- 8. Maximum 2 pooches per booking.
- 9. When it's time for Housekeeping to service the room, we kindly ask if you may be able to take your beloved pooch for a walk or schedule with reception a best time whilst you are both out.

10. Quest Penrith employees reserve the right to refuse check in at their discretion with any of the above.

OWNER NAME :

DATE:

ROOM NUMBER :

SIGNATURE:





